

Citizen Complaints

A relationship of trust and confidence between the employees of this police department and the community is essential of the successful accomplishment of law enforcement objectives. Our officers are sworn to protect the rights of all people, regardless of race, color, religion, national origin, sexual orientation, or disability. We take this duty seriously and for that reason we have adopted internal safeguards to prevent abuses of authority by police employees. Complaints of such abuses will be vigorously investigated.

If you believe that an employee of the Marion Police Department has acted in an abusive or unprofessional manner toward you or others, you are encouraged to report that employee to a police supervisor.

A citizen wishing to make a complaint against a police officer may do so by filling out the form below, sending it via email/mailling, calling the department to speak with a supervisor, or coming into our facility.

Marion Police Department
550 Mill Street
P.O. Box 636
Marion, MA 02738

Richard Nighelli
Chief of Police
Email: rnighelli@marionma.gov

Jeffrey Habicht
Lieutenant
Email: jhabicht@marionma.gov

Complaint Procedures

The standard complaint form can be found online and in the dispatch area of the police station.

The Chief of Police, Lieutenant or Sergeant shall be responsible for efficient receiving and recording of any complaint of police employee misconduct or complaint against the agency.

If no ranking officer is available, please :

1. Mail the form to the Chief of Police
2. Complete the form and place it in a sealed envelope for the Chief of Police
3. Complete the form and email it to the Chief of Police
4. Return at a time that either the Chief of Police, Lieutenant or Sergeant is scheduled to be present.

No person will be denied an opportunity to register a complaint.

Telephone complaints will be accepted; however, it is preferred that the complaint form is completed and signed by the complainant.

Directions:

1. Please complete all fields of the complaint form with all information requested, if known.
2. Provide, as detailed as possible, a narrative of the complaint.
3. Your contact details (phone number and address) are needed for follow up and to notify you the status and conclusion of the complaint.
4. You will receive a response from the department within thirty (30) days regarding the status or conclusion of the investigation.
5. For a complaint against a Sergeant the Chief of Police or Lieutenant should be contacted.
6. If the complaint wishes to file a formal complaint against the Chief of Police, the complainant shall contact the Board of Selectpersons.

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