

The Town of Marion Presents  
Community “Choice” Electricity Aggregation

Save Money On Your Electricity



**What is Community “Choice” Electricity Aggregation?**

Community “Choice” Electricity Aggregation is a program in Massachusetts that allows cities and towns to bring together large groups of residential & business electricity accounts to seek cheaper supply rates, essentially bulk-purchasing with the main objective to lower your electricity bills.

The Town of Marion has partnered with 23 other municipalities in aggregating, or bulk purchasing, their residential and business electric accounts who still receive their electricity supply from Eversource.

**Will the Community Electricity Aggregation program include both electricity and natural gas?**

No. This program will focus only on your electricity.

**How does Community Electricity Aggregation work?**

The process was started through an Article passed at the 2015 Annual Town Meeting. The Board of Selectmen oversees the consultant to all 23 communities, Good Energy, L.P., as they seek to bring you the lowest electricity rate from Third Party Suppliers. You will be able to Opt-Out of the program during a 30 day period at the onset of the program or leave the program at any point with no termination penalty.

**How long will the contract term be for?**

The contract term will be for 24 months.

**Are there any fees or penalties?**

No, there will be not be any fees or penalties

**Will I be charged a higher delivery rate?**

No. Delivery rates do not change based on participation in this program, or from any third party supplier. Eversource delivery rates are regulated by the state and the Federal Energy Regulatory Commission (FERC).

**Who do I call if there is an outage or issues with my electricity bill?**

Your service and billing questions will continue to be directed to Eversource:

Eversource: (800) 592-2000

Eversource does not make any money from the electricity they supply your account(s), only the delivery of that electricity, so your service will not be affected in any way.

**I switched to a third party supplier and my rate suddenly increased, paying much more than the utility rate. How does this program differ and how can I be sure this won't happen again?**

The Town is overseeing this program which is very transparent and the winning supplier will provide a fixed rate that will not change for the entire term.

**Who is and who is not eligible?**

- ✓ Everyone who is currently being supplied by Eversource is eligible.
- X If you have signed up with a Third Party Supplier (meaning you do not get your electricity supply from Eversource) you're not eligible for the program and will not be notified or enrolled.

**Can businesses participate in the program?**

Yes, any account currently on basic Eversource service is eligible and will be automatically enrolled.

**Can I participate in the program if I have a photo-voltaic or solar panel system?**

Yes. If you're receiving any supply from Eversource, you will be automatically enrolled in the program.

**Do I have to sign a contract?**

No. There is no contract to sign and is designed to be as easy as possible for participants. Current Eversource customers will be automatically enrolled. Necessary updates will be posted on the Town of Marion's website.

**What do I need to do in order to participate?**

Nothing, if you are receiving your electricity supply from Eversource you will automatically be enrolled.

**When will the Community Electricity Aggregation go into effect?**

The Town of Marion expects the aggregation to go into effect in January 2016

**When will I begin seeing a change in my electricity bill and how will it be impacted?**

The program is expected to begin in January and you will continue to receive one bill from Eversource. The only change will be the new fixed supply rate and the chosen provider stated.

Before the program begins you will receive a letter from Eversource confirming your enrollment and a notification informing you of the new supplier price compared to Eversource with your right to Opt-Out.

**What if I am eligible and do not want to participate in the Community Electricity Aggregation program?**

1. Simply sign and return the Opt-Out notice you receive and your accounts will not be included.
2. If you decide to leave the program in the future you may do so at any time without penalty.

**If I Opt-Out, can I opt back in at a later date?**

No, once you opt-out of the program you will not be able to re-enroll until the end of the current contract term expires and a new contract is put in place.

**I am currently receiving offers from other third parties promising lower electricity rates. What should I do?**

Third party suppliers are currently very active within the Commonwealth due to the recent significant increases in electricity rates within Massachusetts. The Town of Marion strongly advises any household or business to read the complete contract fine print and have a clear understanding of the length of the contract, any termination penalties, along with rate details before signing.